

ACAP PROFILE for Katalin Goencz

WHAT IS YOUR PROFESSIONAL BACKGROUND?

I was born and educated in Hungary. Prior to immigrating to the US, I was a registered nurse. In the US, I had various jobs, as a nurse's aide, home health nurse, dental assistant, and hospital financial services. In the hospital settings, I worked as a medical bill processor for all insurances and the unique ones as Medicare and Medicaid. Later in my career, promoted to appeals coordinator and health insurance contract manager. During this time, I have realized the need for personal advocacy services.

WHAT QUALIFIES YOU TO BE A CAP?

Between my nursing background, hospital billing, contracts and appeals management, I have dealt with a wide range of insurance problems. Contracting allowed me to develop relationships with large insurance company representatives and fully understand contracting. Part of my responsibilities included providing assistance to my co-workers troubled claims. These experiences allow me to determine the best possible way to overturn denied claims and effectively manage my clients' medical claims.

My dental assistant experience adds a unique specialty to understand dental insurance claim denials and effectively reverse the denied claims.

HOW LONG HAVE YOU BEEN A CAP?

I have been a private claim assistance professional for 14 years.

WHAT SERVICES DO YOU PROVIDE?

Medical claims submission and follow up
Medical claims payment, review and analysis
Medicare guidance during initial enrollment
Medicare prescription cost comparison research and management
Medical appeals
Assistance with FSA/HSA/HRA accounts
Dental claims submission and denial resolution

DO YOU PROVIDE SERVICES NATIONALLY/INTERNATIONALLY?

We provide medical claims advocacy services globally

DO YOU OFFER PRO BONO SERVICES?

Yes, dependent on the circumstances and the need for such service.