



The Health Insurance Claim-Filing Experts®

ACAP Profile of Harvey Matoren

Professional Background

I am the President/CEO and co-owner/founder of Claims Security of America, a nationwide company helping clients manage their medical bills and health insurance claims paperwork.

I have over 50 years of experience in health care management and the health insurance industry. Prior to starting Claims Security of America in 1989, with my wife Carol a registered nurse with extensive clinical and insurance experience, I was Senior Vice President of Florida's largest health insurance company, Blue Cross and Blue Shield of Florida and President of its HMO subsidiary. I also held senior management positions in major teaching hospitals.

I am licensed and bonded as a Public Health Adjuster by the Florida Department of Insurance.

I was one of the first members certified by the National Association of Claims Assistance Professionals, was a founding member of its National Advisory Board and Certification Committee, playing a leadership role in developing certification standards for the organization and a member of the successor organization, the Alliance of Claims Assistance Professionals.

What Qualifies Me to be a CAP

My 50+ years of senior level administrative experience at hospitals and health insurance companies gives me unique insights into the problems associated with managing medical bills and health insurance issues. In addition, the expertise of my wife, Carol, as a Registered Nurse, brings additional insight to helping our clients.

How Long Have I Been a CAP

Since 1989

Services I Provide

- Medical claims submission and follow-up
- Medical claims payment, review and analysis and when to pay bills
- Appeal insurance claims
- Negotiate with providers to reduce bills
- Case management under registered nurse supervision
- Medicare Part D analysis to help clients select best plan
- Review insurance policies
- Out of pocket medical expense reports for tax submission
- Newsletters and information guides

Service Location- National and International

Pro-Bono Services- on a limited basis