

Reimbursement Advocates

LaGrange, KY 40031 Phone:(502) 718-6112 christinetoll@bellsouth.net

CHRISTINE TOLL

Professional Background

I am originally from the Washington DC Metropolitan area, specifically the State of Maryland. I am currently located in the Louisville Kentucky area and have been here since 2004.

I have 25 years in both Physician and Hospital Finance with the focus on Managed Care and Commercial health plans reimbursement. In 2001 I moved to consulting for private clients with the emphasis on difficult authorizations and claims concerns rounding out 40+ years of experience in health insurance issues for resolution.

Reimbursement Advocates was created in 2005 providing patient advocacy services utilizing my life experience and background in healthcare finance.

What Qualifies you to be a CAP?

My background remains focused on patient advocacy. The health insurance industry has always been difficult to understand. In today's arena it is a constantly changing business needing now more than ever an advocate who understands these changes and is able to maneuver through the maze that is now called health insurance.

Insurance companies are not my only source to resolve medical bill issues. Additional sources include government and regulating agencies to accomplish my goal of resolving claims concerns. The fact that I am able to work no matter where I am located has allowed me to continue to expand my business and help as many people as possible.

How Long Have I Been a CAP?

Since 2001

Services I provide:

Follow up to Medical Claims

Insurance appeals

Organization and review of your health insurance explanation of benefits to identify what you owe or do not owe

Resolving issues with coordination of benefits for multiple insurances

Prior authorizations of medical services

Assist medical manufacturers in obtaining authorizations for their medical devices or products

Assist in the understanding of your chosen health plan coverage

Do you Provide Services Nationwide?

Consulting services are provided nationally

Pro-Bono Services – Yes, on an approved and limited basis